



TRANSFORMING RECRUITING EFFICIENCY: HOW EDGE STREAMLINED BACKGROUND CHECKS FOR A LEADING IT STAFFING FIRM

Introduction

Edge, a leading background screening provider, collaborated with a nationwide IT staffing organization to create a new integration aimed at enhancing their recruiting efforts and improving client experience. This client, a dynamic staffing solutions company, faced challenges with fragmented client information across multiple systems, leading to inefficiencies in their recruiting processes. Edge's innovative solution aimed to streamline information flow and optimize the recruitment workflow for the client.

The Challenge

Our client encountered difficulties due to disparate client information stored across various platforms, resulting in a lack of seamless integration and inefficiencies in their recruiting operations. The absence of a unified system hindered their ability to initiate background checks directly from their Client Management System (CMS), which was further integrated with their Applicant Tracking System (ATS). This disjointed setup led to increased manual efforts, data discrepancies, and a suboptimal client experience.

The Solution

Edge devised a comprehensive custom integration solution for our long-time partner, addressing their specific pain points and optimizing their recruiting process. The key components of Edge's solution included:

- ✓ Seamless integration between client's CMS and Edge's background check platform, enabling the client to initiate background checks directly from their CMS.
- ✓ Automated data synchronization and real-time information transfer, ensuring accurate and up-to-date client information across all integrated systems.
- ✓ Customized workflows and user-friendly interfaces, enhancing usability and reducing the need for manual intervention.
- ✓ Customization of the integration to pull information from the applicant's application, reducing the need for applicants to fill out the same information repeatedly.

The Result

The collaboration between Edge and this nationwide IT staffing organization yielded significant improvements:

- ✓ Streamlined recruiting process with seamless background check initiation from the CMS, reducing manual efforts and improving operational efficiency.
- ✓ Enhanced client experience through centralized and accurate client information, leading to quicker decision-making and improved communication.
- ✓ Reduced system logins and data discrepancies, resulting in time and cost savings for our client.
- ✓ Improved compliance and data security with automated data synchronization and robust reporting capabilities.

Overall, Edge's customized integration solution transformed this client's recruiting operations, delivering tangible benefits in efficiency, client satisfaction, and cost-effectiveness.