

ROSEN SHINGLE CREEK

ORLANDO, FLORIDA



MOVE

TO THE RHYTHM *of* CHANGE

FHCA 2021 ANNUAL CONFERENCE & TRADE SHOW

Florida
Health Care
Association



TITLE SPONSOR

Bouchard
Insurance
A Marsh & McLennan Agency LLC Company

CONFERENCE BROCHURE

JULY 25-29

LETTER FROM THE CHAIR

MANY OF YOU ARE FAMILIAR with Gloria Estefan's famous song lyrics: "The Rhythm is Gonna Get'cha" and that's exactly what this year's FHCA 2021 Annual Conference & Trade Show will do! It'll get'cha learning, networking and having fun! And we ALL need to have a little fun after the year we've had right?

Join us July 25-29 at The Rosen Shingle Creek Hotel in Orlando, FL for the largest long term care event in the southeast. The Conference committee selected the theme "Move to the Rhythm of Change", which was inspired by music, movement and adapting to our ever-changing long term care profession. And ever-changing it is!

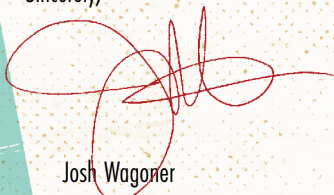
We have created a more efficient Conference Brochure. All the important items of Conference will still be inside, but you'll find the biggest change is moving the CE Session descriptions exclusively online at www.fhcaconference.org. This allows us to update CE Sessions online in real time. Not only will you find the CE Session descriptions online but they will also be available in the FHCA Mobile App under the Conference section beginning early summer. Make sure to download it when it becomes available.

We do have an evolving FHCA Event Safety Plan that includes but not limited to physically distanced seating, less touchpoints onsite, individually served food for most events and hosting as many evening receptions outdoors as possible. The Rosen Shingle Creek is also committed to provide a safe environment through an enhanced cleaning process throughout high traffic areas and other safety protocols from a hotel perspective. Please see page 13 for an overview. We will continue to update the Safety Plan as CDC updates its guidelines.

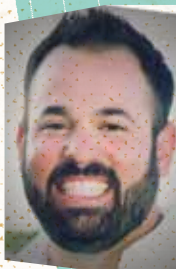
Even though this year will look a little different, there is still a lot of exciting social events planned. I invite everyone to attend this year's FHCA Dueling Pianos Fun Night which I promise will be epic! I assure you that it will be a high-octane social that's part rock show, part comedy show and all sorts of FUN rolled into one big outrageous end-of-conference party. It'll be a night you don't want to miss!

**See you soon at the much anticipated FHCA 2021
Annual Conference & Trade Show in Orlando, Florida!**

Sincerely,



Josh Wagoner
Annual Conference Chair



HOTEL INFORMATION

FHCA 2021 ANNUAL CONFERENCE & TRADE SHOW HOST HOTEL

ROSEN SHINGLE CREEK

9939 UNIVERSAL BLVD. | ORLANDO, FL 32819



Visit the FHCA Conference website at www.fhcaconference.org/hotel for reservation information.

OPENING
APRIL 20
AT 12PM

To receive the negotiated room rates, **make your reservation on or before Monday, July 12** (rooms available until then or when the room block sells out, whichever comes first). The following are room types and rates offered to FHCA Conference attendees.

- STANDARD - \$159
- ONE-BEDROOM EXECUTIVE SUITES (LIMITED AVAILABILITY) - \$275
- PETITE SUITE (LIMITED AVAILABILITY) - \$189

All attendees will receive complimentary self parking.





- + AGENCY AND FEDERAL UPDATES
- + ANATOMY OF AN IMMEDIATE JEOPARDY
- + DINING PROTOCOL
- + EMERGENCY MANAGEMENT
- + FLORIDA'S NEW PHARMACY FORMULARY REGULATION
- + INFECTION PREVENTION & CONTROL BEST PRACTICES
- + LATEST DEVELOPMENTS ON PDPM
- + LATEST TECHNOLOGY TRENDS
- + LEGAL & REGULATORY CHANGES
- + MEDICAID REIMBURSEMENT
- + RECRUITMENT, RETENTION AND EMPLOYMENT ENGAGEMENT
- + USING UV-C TECHNOLOGY TO ELIMINATE COVID-19 AND DANGEROUS PATHOGENS
- + WORKFORCE ENGAGEMENT AND RETENTION POST-PANDEMIC

A SNAPSHOT OF LTC EXPERTS PRESENTING CE SESSIONS

- ★ **A.C. Burke**, Vice President of Healthcare Quality, RB Health Partners, Inc.
- ★ **Debbie Brazill**, Owner/Operator, The Villages Rehabilitation and Nursing Center
- ★ **Deborah Franklin**, Senior Director of Quality Affairs, Florida Health Care Association
- ★ **Farlen Halikman**, Shareholder, MSL, P.A.
- ★ **Karen Goldsmith**, Partner, Goldsmith & Grout, P.A.
- ★ **Kelley Schild**, Owner, Partner Care Pharmacy
- ★ **Kendra Ferrero**, Vice President of Operations and Clinical Management, Citadel Care Centers
- ★ **Kimberly Warnecke**, Chief People Officer, Gulf Coast Health Care
- ★ **Nychie Dotson**, Health Executive Medical Director and the Health Care-Associated Infection (HAI) Prevention Program Manager, Florida Department of Health
- ★ **Robin Bleier**, President, RB Health Partners, Inc.
- ★ **Dr. Scott Rifkin**, Founder & Executive Chairman, Real Time Medical Systems
- ★ **Stephen Lomonico**, President, Thrive Behavioral Science LLC
- ★ **Tom Parker**, Senior Director of Reimbursement, Florida Health Care Association
- ★ **Tracy Greene**, Vice President of Operations, Southern HealthCare Management, LLC

2021 KEYNOTE SPEAKERS



KICK-OFF MEMBERSHIP MEETING MONDAY, JULY 26, 2:00 TO 4:00 P.M.

The What IF? Keynote Experience

Mike Rayburn, Award-Winning Speaker, Entertainer, and Guitar Virtuoso

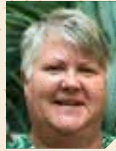


Known as the World's Funniest Guitar Virtuoso, Mike Rayburn is an award-winning motivational speaker with a truly unique presentation. Blending masterful musicianship with clean comedy, he inspires audiences to access their unrealized potential and challenges them to leap beyond their perceived limitations.

MEGA SESSION WEDNESDAY, JULY 28, 8:30 TO 10:00 A.M.

AHCA Update

Kim Smoak, Assistant Deputy Secretary/State Survey Agency Director, Agency for Health Care Administration



Don't miss the opportunity to hear from Kim Smoak, Assistant Deputy Secretary/State Survey Agency Director, Agency for Health Care Administration for this Mega Session. In the past this session was standing room only so get there early for a good seat and hear about the state of affairs, current regulations and survey trends impacting Florida's long term care profession.

MEMBERSHIP MEETING & ELECTION OF OFFICERS TUESDAY, JULY 27, 8:30 TO 10:30 A.M.

Coffee Talk with Mark Parkinson and Scott Tittle

Governor Mark Parkinson, President and CEO, AHCA/NCAL and Scott Tittle, Executive Director, NCAL



We are honored once again to have American Health Care Association and National Center for Assisted Living President and CEO, Governor Mark Parkinson and National Center for Assisted Living Executive Director, Scott Tittle join us for the FHCA Membership Meeting keynote. Moderated by FHCA Chief Executive Officer/Executive Director, Emmett Reed will conduct an open discussion in a "coffee talk" setting with Parkinson and Tittle on national legislation and regulations impacting the profession, industry trends and quality initiatives during this keynote session.

CIRCLE OF EXCELLENCE LUNCHEON & INSTALLATION OF OFFICERS WEDNESDAY, JULY 28, 12:00 TO 2:00 P.M.

Embrace the Shake: Transforming Limitations into Opportunities

Phil Hansen, Internationally Recognized Multimedia Artist, Author & Innovator



Referred to by his fans as "the Artist for the People," Phil Hansen is an internationally recognized multimedia artist, author, and innovator who inspires audiences to transform limitations into opportunities by "embracing the shake." It's hard to imagine that Phil's artistic journey nearly came to an end when a tremor developed in his drawing hand. His message of self-reinvention and transforming limitation into opportunity, as well as his ability to energize the creative spirit and draw parallels between art and the business setting, empowers audiences to rise above any challenge and succeed no matter what comes their way.

EDUCATIONAL OFFERINGS BY DAY (TOTAL OF 21 LIVE CONTACT HOURS CAN BE EARNED)

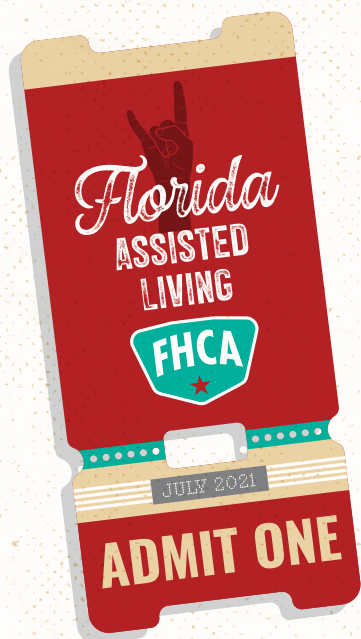
MONDAY	24 Education Sessions, including 1 Mega Session and Membership Meeting with Keynote, with 6 potential contact hours
TUESDAY	13 Education Sessions, including 2 Mega Sessions with keynotes, 1 Membership Meeting and Trade Show, with 5.5 potential contact hours
WEDNESDAY	17 Education Sessions, including Preceptor Refresher Course, 1 Mega Session with Keynote, Circle of Excellence Award Luncheon & Officer Installation with keynote, with 6.5 potential contact hours
THURSDAY	10 Education Sessions, with 3 potential contact hours; Preceptor Provider Training (offered separately)

FHCA PROVIDER NUMBER 50-720:

- + Florida Board of Nursing Home Administrators
- + Florida Board of Nursing
- + Florida Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling
- + Florida Board of Occupational Therapy

FHCA will seek Conference approval from The National Association of LTC Administrators Boards (NAB).

NEW 2-DAY ASSISTED LIVING REGISTRATION



Assisted Living Facility employees are encouraged to register for a Full Registration at the FHCA 2021 Annual Conference & Trade Show as the entire week has a lot to offer. For those who can't make the entire week, we have set aside 2 days, Monday, July 26, and Tuesday, July 27, for an ALF track that includes:

- + **ALF specific education topics**
- + **Hear from Scott Tittle, NCAL Executive Director, Ann Sosiak with the Agency for Health Care Administration and other leaders in the Assisted Living profession**
- + **A total of 11.5 CEUs including 6 Education Sessions, 3 Mega Sessions and 2 Membership Meetings with Keynotes**
- + **Access to the Trade Show & Cocktail Party**
- + **Quality Award Ceremony & Celebration**
- + **FCAL Lunch (members only)**

SCHEDULE OF EVENTS AND EDUCATION SESSIONS

SUNDAY, JULY 25

1:00 TO 6:00 PM
EXHIBITOR REGISTRATION

3:00 TO 7:30 PM
ATTENDEE REGISTRATION

6:00 TO 7:30 PM
OPENING SOCIAL:

**RHYTHM
OF THE NIGHT**

SPONSORED BY: PRUITHEALTH

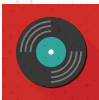


MONDAY, JULY 26

7:30 AM TO 7:30 PM
ATTENDEE REGISTRATION

7:30 AM TO 1:30 PM
GOLF TOURNAMENT & AWARDS LUNCHEON

9:00 AM TO 7:30 PM
EXHIBITOR REGISTRATION



8:00 TO 9:30 AM
CONTINUING EDUCATION SESSIONS

- #1 Maximizing Resident Outcomes Through Collaboration and Lessons Learned (Clinical/Care Practices)
 - #2 CARES Act Provider Relief (Finance/Development)
 - #3 Recruitment, Retention and Employment Engagement (Leadership/Workforce)
 - #4 The Fascinating Rhythm of Changes to Labor Law (Legal/Regulatory/Survey)
 - #5 Integrating QAA and QAPI (Operations/Quality Improvement)
 - #6 ALF Medicaid Billing (Assisted Living)
-



10:00 TO 11:30 AM
CONTINUING EDUCATION SESSIONS

- #7 Infection Compliance Solutions for F880 and F881 (Clinical/Care Practices)
- #8 Good Care Makes Money; Great Care Makes More (Finance/Development)
- #9 Nursing Home Administration 101 (Leadership/Workforce)
- #10 CMS' Five Star Quality Rating System (Legal/Regulatory/Survey)
- #11 Section GG: Avoid the Staccato and Embrace the Legato (Operations/Quality Improvement)
- #12 Change It Is A'Happening (Assisted Living)

11:30 AM TO 12:15 PM

FCAL MEETING: Lunch with Scott Tittle, Executive Director, NCAL (Members Only)



12:30 TO 1:30 PM
CONTINUING EDUCATION SESSIONS

- #13 Using UV-C Technology (Clinical/Care Practices)
- #14 The Changing Rhythms of the Insurance Marketplace (Finance/Development)
- #15 Workforce Engagement and Retention Post-Pandemic (Leadership/Workforce)
- #16 Integrating Telehealth into Clinical Practice (Legal/Regulatory/Survey)
- #17 Hospital and Nursing Center Partnerships (Operations/Quality Improvement)
- #18 Elevated Plant-Forward Dining for the ALF Communities (Assisted Living)

2:00 TO 4:00 PM

MEGA SESSION: **KICK-OFF MEMBERSHIP MEETING**

#19 The What IF? Keynote Experience - Mike Rayburn

SPONSORED BY: FLORIDA COMMUNITY CARE

4:00 TO 7:00 PM

TRADE SHOW COCKTAIL PARTY & SILENT AUCTION:

ROCK OF AGES





7:00 TO 8:00 PM
CONTINUING EDUCATION SESSIONS

- #20 COVID-19 CDC Evidenced Based Infection Control Practice Changes (Clinical/Care Practices)
- #21 Hospital Readmissions: Harmful for Residents and Costly for Centers (Finance/Development)
- #22 Key Moves to Establish an Effective Compliance Program (Legal/Regulatory/Survey)
- #23 Retuning Dining Protocols During the Year of COVID-19 (Operations/Quality Improvement)
- #24 Connected Health Care (Assisted Living)

TUESDAY, JULY 27

7:30 AM TO 7:00 PM
ATTENDEE REGISTRATION

8:30 AM TO 3:00 PM
EXHIBITOR REGISTRATION

8:30 TO 10:30 AM
MEGA SESSION:
MEMBERSHIP MEETING & ELECTION OF OFFICERS

#25 Coffee Talk with Governor Mark Parkinson and Scott Tittle

10:30 AM TO 2:00 PM
TRADE SHOW & SILENT AUCTION:

ROCK OF AGES



2:00 TO 3:30 PM
CONTINUING EDUCATION SESSIONS

- #26 Antibiotic Surveillance and Increased Oversight of IPC Programs (Clinical/Care Practices)
- #27 Finding Your Rhythm Through Medicaid Reimbursement (Finance/Development)
- #28 Onboarding Staff to Achieve Quality Outcomes (Leadership/Workforce)
- #29 Guardianship and Medicaid (Legal/Regulatory/Survey)
- #30 Rebuilding After the Pandemic (Operations/Quality Improvement)
- #31 Overview of ALF Top 10 Deficiencies and Agency Updates (Assisted Living)

3:45 TO 5:15 PM

MEGA SESSION:

#32 Legislative and Regulatory Update/Quality Award Ceremony

MEGA SESSION SPONSORED BY: RICHARDS, MITCHELL & CROSS, PA

QUALITY AWARD CEREMONY SPONSORED BY: MEDLINE INDUSTRIES

5:15 TO 6:00 PM

**QUALITY AWARD
CELEBRATION**

SPONSORED BY: MEDLINE INDUSTRIES



5:45 TO 6:45 PM

FLORIDA LEADERS RECEPTION AND GRADUATION CEREMONY (INVITATION ONLY)



6:00 TO 7:30 PM

CONTINUING EDUCATION SESSIONS

- #33 Negotiating and Performing Under Value-Based Contracts (Finance/Development)
- #34 It's a YouTube World! Create Videos to Attract New Clients (Leadership/Workforce)
- #35 How a Corporate Internal Investigation Lets You Call the Tune (Legal/Regulatory/Survey)
- #36 PBI: Fine-tuning Your Five Star Rating for Success (Operations/Quality Improvement)
- #37 ALF's: Rock Your CEMP and EPP Plan Reviews (Assisted Living)

WEDNESDAY, JULY 28

6:30 AM

CARDIO NETWORKING

7:30 AM TO 6:00 PM

ATTENDEE REGISTRATION

8:30 TO 10:00 AM

MEGA SESSION:

#38 Agency for Health Care Administration Update

SPONSORED BY: CONSULATE HEALTH CARE



10:30 TO 11:30 AM
CONTINUING EDUCATION SESSIONS

- #39 Health Care-Associated Infection Prevention Program Update (Clinical/Care Practices)
- #40 PDPM: Opportunities Missed (Finance/Development)
- #41 Caregiver Stress Syndrome (Leadership/Workforce)
- #42 Legal and Regulatory Change in LTC (Legal/Regulatory/Survey)
- #43 Getting into the Continuous Quality Improvement Rhythm After Joint Commission Accreditation (Operations/Quality Improvement)

12:00 TO 2:00 PM

CIRCLE OF EXCELLENCE AWARD LUNCHEON & OFFICER INSTALLATION

**#44 Embrace the Shake: Transforming Limitations
into Opportunities - Phil Hansen**

SYMPHONY OF SUCCESS

SPONSORED BY: BOUCHARD INSURANCE



2:30 TO 4:00 PM
FHCA BOARD MEETING



2:15 TO 4:15 PM
CONTINUING EDUCATION SESSIONS

- #45 Creating an Infection Prevention and Control Plan (Clinical/Care Practices)
- #46 Keep Up with Medicaid Eligibility and Payment (Finance/Development)
- #47 Preceptor Refresher Course (Leadership/Workforce)
- #48 Anatomy of an IJ (Legal/Regulatory/Survey)
- #49 SNF's: Rock Your CEMP and EPP Plan Reviews with Emergency Management (Operations/Quality Improvement)



4:30 TO 5:30 PM
CONTINUING EDUCATION SESSIONS

- #50 How to Avoid Serious Errors in a Pandemic Nursing Environment (Clinical/Care Practices)
- #51 Riding the PPS Crazy Train (Finance/Development)
- #52 Finding Your Value in the Storm (Leadership/Workforce)
- #53 Florida's New Pharmacy Formulary Regulations (Legal/Regulatory/Survey)
- #54 The Role of Technology in Post-Acute Care (Operations/Quality Improvement)

7:00 TO 10:00 PM
FUN NIGHT

FUN NIGHT: FHCA DUELING PIANOS

TITLE SPONSOR: OPTUM



THURSDAY, JULY 29

8:00 AM TO 12:00 NOON
ATTENDEE REGISTRATION

9:00 AM TO 3:30 PM
PRECEPTOR PROVIDER TRAINING (Separate Registration Fee, Includes Lunch)



9:00 TO 11:00 AM
CONTINUING EDUCATION SESSIONS

- #55 Multi-Sensory Stimulation Rooms (Clinical/Care Practices)
- #56 Managed Care Trends and Changes (Finance/Development)
- #57 Consider Trauma Informed Care and Emergency Preparedness (Leadership/Workforce)
- #58 Managing Risk and Compliance with Infection Control (Legal/Regulatory/Survey)
- #59 Innovations in Emergency Preparedness (Operations/Quality Improvement)



11:30 AM TO 12:30 PM
CONTINUING EDUCATION SESSIONS

- #60 Rebuild Trust and Promote Financial Gain Post COVID-19 (Clinical/Care Practices)
- #61 NOMNCs and QIO Appeals (Finance/Development)
- #62 Engaging Staff in Setting Up New Processes (Leadership/Workforce)
- #63 Hot Topics in SNF and ALF Litigation (Legal/Regulatory/Survey)
- #64 Disaster Preparedness (Operations/Quality Improvement)

Schedule subject to change. Please check www.fhcaconference.org for the most up-to-date schedule and special events.

FHCA EVENT SAFETY PLAN

Your safety and well-being are our top priority. We are partnering with The Rosen Shingle Creek Hotel and following their enhanced safety and rigorous cleanliness protocols in addition to the safety guidelines outlined by the Centers of Disease Control to ensure you participate with confidence. You can read through The Rosen Shingle Creek's Commitment Plan on the FHCA Conference website.

In addition, FHCA continues to collaborate with experts to implement best practices. For a detailed FHCA Event Safety Plan, please visit www.fhcaconference.org. The following is a basic overview of the Event Safety Protocols which will be updated continuously as the pandemic evolves and Centers for Disease Control guidelines change.



+ **Wear a face mask**



+ **Social distancing throughout meetings, events and in queues**

+ **Meeting rooms and the Trade Show will have capacity and spacing restrictions**



+ **Avoid shaking hands**

+ **Stay home if feeling sick**

+ **Food/beverage to be served individually when possible**

+ **Digitizing of RSVPs for COE Luncheon and Fun Night and many onsite materials**



+ **Sanitation and sterilization products provided by Homelike Solutions, LLC are stationed throughout the meeting space**

Conference participants will affirm the following when registering:

- + I am not experiencing any symptom of illness such as cough, shortness of breath or difficulty breathing, fever, chills, repeated shaking with chills, muscle pain, headache, sore throat, or new loss of taste or smell.
- + I have not traveled internationally within the last 14 days prior to July 25.
- + I have not traveled to a highly impacted area within the United States of America in the last 14 days prior to July 25.
- + I do not believe I have been recently exposed to someone with a suspected and/or confirmed case of the Coronavirus/COVID-19.
- + I have not been diagnosed with Coronavirus/COVID-19 and not yet cleared as non-contagious by state or local public health authorities.
- + I am following all CDC recommended guidelines as much as possible and limiting my exposure to the Coronavirus/COVID-19.

SPECIAL

SUNDAY 6:00 TO 7:30 P.M.

OPENING SOCIAL: RHYTHM OF THE NIGHT

Feel the beat at this year's Opening Social. Enjoy the sights and sounds of South Florida while networking with colleagues and friends. All attendees, exhibitors and sponsors are encouraged to attend and will enjoy a complimentary beverage and south Florida inspired hors d'oeuvres. **SPONSORED BY: PRUITTHEALTH**



MONDAY 4:00 TO 7:00 P.M.

TRADE SHOW COCKTAIL PARTY & SILENT AUCTION: ROCK OF AGES

Get ready to rock on at this year's Trade Show, celebrating decades of music and your favorite rock stars of today and yesterday! Enjoy light hors d'oeuvres and a complimentary drink during Monday's Trade Show Cocktail Party while visiting 251 exhibitors who will display the latest in long term care products and services. Attendees can also enjoy a Silent Auction to benefit the Florida Health Care Political Action Committee.

TUESDAY 10:30 A.M. TO 2:00 P.M.

TRADE SHOW & SILENT AUCTION: ROCK OF AGES

Continue to rock on at the second day of the Trade Show and receive one (1) CEU for attendees who visit the Trade Show for at least 1 hour on Tuesday only. Exhibitor prizes will be drawn on this day and lunch will be offered in the Trade Show as well. Don't forget to enjoy the FREE AMSC Wine Toss, scratch-off tickets, and bid high and bid often at the Silent Auction.



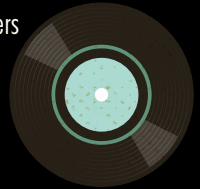
EVENTS

TUESDAY 5:15 TO 6:00 P.M.

QUALITY AWARD CELEBRATION

Help us celebrate FHCA's outstanding members who received state and national awards this year. All attendees receive a complimentary beverage and light hors d'oeuvres.

SPONSORED BY: MEDLINE INDUSTRIES



WEDNESDAY 12:00 TO 2:00 P.M.

COE LUNCHEON & INSTALLATION OF OFFICERS: SYMPHONY OF SUCCESS

Join us as we celebrate excellence, success and significant achievements in long term care as FHCA will present the 2021 prestigious Walter M. Johnson, Jr. Circle of Excellence Award and install the 2021-22 FHCA Board of Directors. Hear the inspirational story of overcoming limitations to become limitless with keynote speaker Phil Hansen.

SPONSORED BY: BOUCHARD INSURANCE

WEDNESDAY 7:00 TO 10:00 P.M.

FUN NIGHT: FHCA DUELING PIANOS

We've transformed Fun Night this year and planned a night of Dueling Pianos! This show is truly all about fun. Audience members will become a part of the performance in a request-driven sing-along, dance-along, thump-the-tables-along variety show! Incorporating the best aspects of a popular dueling piano's experience, this show will be high-energy and include classic show-stopping numbers as well as fresh and exciting new hits with a twist. Dinner and a complimentary drink are included.

TITLE SPONSOR: OPTUM



REGISTRATION INFORMATION AND POLICIES

July 25-29, 2021

2 EASY WAYS TO REGISTER

INTERNET:

www.fhcaconference.org

MAIL:

FHCA P.O. Box 1459
Tallahassee, FL 32302

Please read these Registration Policies carefully before you register. Additional policies are detailed online. Register for the FHCA 2021 Annual Conference by going online at www.fhcaconference.org. Most fees are discounted if the registration is received by Wednesday, June 9, 2021. Those who register by that date will be eligible for a prize drawing to win a complimentary registration for the 2022 Annual Conference & Trade Show.

Registration Policies

Cancellations: Cancellation and refund requests for registrations must be submitted in writing to eventsupport@fhca.org by July 9, 2021 to be eligible for a refund and are subject to a \$50 cancellation fee. Requests received after July 9 will not be accepted unless cancellation is due to survey at your facility or emergency due to COVID-19. Cancellations due to a facility survey or emergency due to COVID-19 will still need to be submitted in writing to eventsupport@fhca.org as soon as possible and FHCA will refund your registration with exception of a \$50 administrative fee. Please allow up to six (6) weeks, from the date of request, for all refunds to be issued.

No-Shows: Refunds will not be issued to participants who do not attend the Conference and did not cancel their registration prior to Conference unless their attendance was affected by COVID-19, facility survey or other family or business emergency. We ask that no-show requests for registrations be submitted in writing as soon as a decision has been made to eventsupport@fhca.org. Please allow up to six (6) weeks, from the date of request, for all refunds to be issued.

Registration Deadline: Registrations made after July 9 will need to be made onsite and will be assessed an additional \$50 onsite fee.

Dietary Requests: If you have special needs or dietary requests (including Kosher meals), contact Leigh Ann Bradley at lbradley@fhca.org by Friday, July 9.

Trade Show Policy: Representatives with nonexhibiting vendor companies are not permitted to purchase a Trade Show only pass. Those considering the purchase of a booth for a future Trade Show can purchase a Vendor Pass for a Trade Show Guided Tour. If the company decides to exhibit at next year's event, the \$100 payment will be applied to the cost of their booth. Purchasing admission to the Trade Show in no way grants the right to solicit business in any way; that right is reserved exclusively for our exhibitors who have purchased booths. Anyone found violating this policy will be escorted from the Trade Show.

Please visit www.fhcaconference.org
for a full list of Registration Policies

ATTENDEE REGISTRATION FEES

FULL REGISTRATIONS

1ST FULL REGISTRANT

Includes admission to all Education Sessions, including 2 Mega Sessions, 2 Membership Meetings and Circle of Excellence Award Luncheon & Officer Installation with Keynotes; Preceptor Refresher Course; Opening Social; Trade Show; Quality Award Ceremony & Celebration; Fun Night.

	BY JUNE 9	AFTER JUNE 9
FHCA Member	\$500	\$550
Nonmember	\$690	\$740

ADDITIONAL FULL REGISTRANT *(from same facility campus)*

Includes admission to all Education Sessions, including 2 Mega Sessions, 2 Membership Meetings and Circle of Excellence Award Luncheon & Officer Installation with Keynotes; Preceptor Refresher Course; Opening Social; Trade Show; Quality Award Ceremony & Celebration; Fun Night.

	BY JUNE 9	AFTER JUNE 9
FHCA Member	\$450	\$500
Nonmember	\$640	\$690

ASSISTED LIVING 2-DAY REGISTRATIONS

MONDAY AND TUESDAY ONLY

	BY JUNE 9	AFTER JUNE 9
FHCA Member	\$225	\$250
Nonmember	\$275	\$300

ADDITIONAL EVENTS/FEES

Adult Guest <i>(Only for adult guests of Full Registrants – Includes: Opening Social, Trade Show and Fun Night Tickets)</i>	\$95
Opening Social Ticket (Sunday)	\$25
Circle of Excellence Award Luncheon Ticket (Wednesday)	\$75
Fun Night Ticket (Wednesday)	\$80

TRADE SHOW (Monday and Tuesday)

Please see the Trade Show Policy on page 16

FHCA Member	\$50
Nonmember	\$75
Vendor Pass (Guided Trade Show Tour)	\$100

SINGLE DAY REGISTRATIONS

MONDAY 24 Education Sessions, including 1 Membership Meeting with Keynote for 6 potential CEUs. Special Events include Trade Show & Welcome Cocktail Party.

	BY JUNE 9	AFTER JUNE 9
FHCA Member	\$170	\$190
Nonmember	\$220	\$240

TUESDAY 13 Education Sessions, including 2 Mega Sessions with keynotes, 1 Membership Meeting and Trade Show, with 5.5 potential contact hours. Special Events include Quality Award Ceremony & Celebration.

	BY JUNE 9	AFTER JUNE 9
FHCA Member	\$155	\$175
Nonmember	\$205	\$225

WEDNESDAY 17 Education Sessions, including Preceptor Refresher Course, 1 Mega Session with Keynote, Circle of Excellence Award Luncheon & Officer Installation with Keynote for 6.5 potential CEUs.

(Single Day Registration does not include a ticket to the Fun Night)

	BY JUNE 9	AFTER JUNE 9
FHCA Member	\$170	\$190
Nonmember	\$220	\$240

THURSDAY 10 Education Sessions for 3 potential contact hours.

(Single Day Registration does not include Preceptor Provider Training)

	BY JUNE 9	AFTER JUNE 9
FHCA Member	\$110	\$130
Nonmember	\$160	\$180

PRECEPTOR PROVIDER TRAINING (6-Hour)

(Limited seating is available, reserve your seat early)

	BY JUNE 9	AFTER JUNE 9
FHCA Member	\$199	\$249



Richard Pabis

GOLF TOURNAMENT

JULY 26, 2021 | 7:00 AM TO 1:30 PM | SHINGLE CREEK GOLF CLUB

With every swing you'll help support FHCA's programs to benefit long term care professionals, including educational scholarships to enhance members' career development and grassroots initiatives that ensure the voices of long term care providers are heard among key policy makers.

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Registration Fees:

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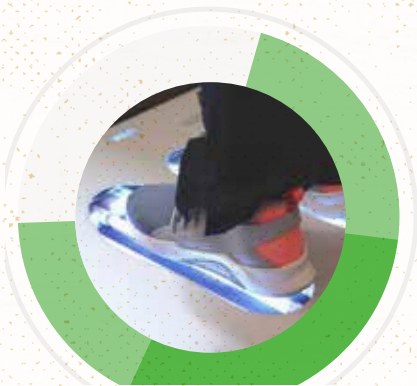
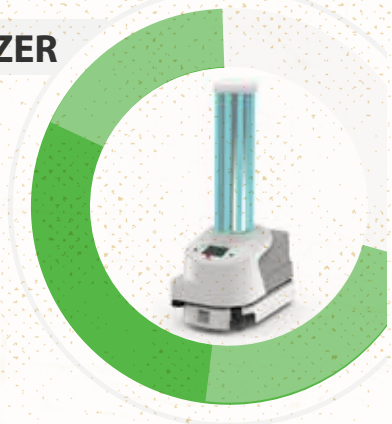
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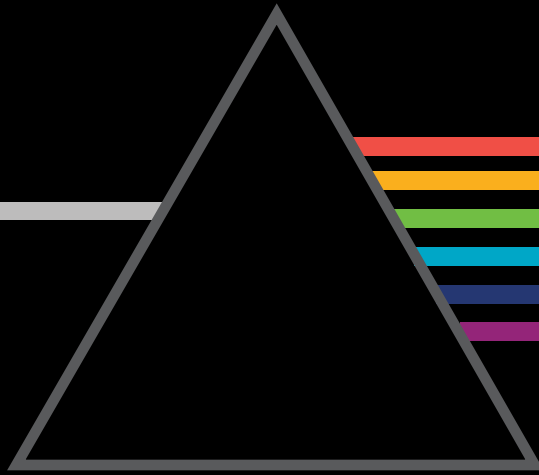


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